



QUARTERLY REPORT

Regarding the AB 72 Independent Dispute Resolution Process

AB 72 Independent Dispute Resolution Process Quarterly Report

This report provides a summary of the number, type, and outcome of AB 72 Independent Dispute Resolution Process (IDRP) applications related to the payment of claims by health plans to non-contracting health professionals who provided services at contracting facilities. This process was implemented September 1, 2017. No IDRP applications were submitted in 2017.

Timeframe	2018	2019	2020	1 st Quarter 2021	Total	Percent
IDRP Applications Submitted	39	32	23	6	100	
Type of Service Provided						
Ambulance	2	1	13	0	16	16%
Anesthesiology	28	22	6	6	62	62%
Pathology	5	0	0	0	5	5%
Other	4	9	4	0	17	17%
IDRP Outcome						
Determination Letter Issued	0	22	1	2	25	25%
Default Determination Letter Issued	0	1	0	0	1	1%
Incomplete Application	2	2	1	0	5	5%
Ineligible	13	2	3	1	19	19%

Timeframe	2018	2019	2020	1 st Quarter 2021	Total	Percent
Initiating Party Non- Responsive	0	0	2	0	2	2%
No Payment Received	0	2	0	0	2	2%
Non- Jurisdictional	5	1	5	0	11	11%
Withdrawn	17	3	0	0	20	20%
Pending at the End of the Period	2	1	12	15	15	15%